

# How can we do what we do better? Year 3: 2023-2024

Year 1 conversations expressed several shared values.

- Supporting the **health and wellbeing** of the campus community
- Working on anti-racism
- Ensuring equity and access
- Protecting the **environment**
- Prioritizing clear, transparent, and **effective communication**.

Reflections on doing better collected around a dominant theme: Connection. Using **Time** more efficiently also emerged as a significant issue.

Year 2 generated ideas and produced proposals for promoting **Connection** in two main areas: **liberal learning** and **supporting our people**.

# **Actions taken**

# I. Reinforce liberal learning

# A. Increase interdisciplinary inquiry

- Dean's Office development funds for two-block synergy courses & theme-centered synergy semesters. (Summer 2023, spring and summer 2024)
- Occasions for faculty to discover potential interdisciplinary collaborations. (Faculty Forum, Crown Center)
- Dean's Office support for up to five liberal learning capstone pilots in 2024-25.
- Added tenure-track positions in interdisciplinary programs.

# **B.** Expand two-block options

- FYP: more contiguous two block classes; more continuity of content. (Fall 2024)
- Adding more classes in two-block configurations in blocks 5-6, 2024-25.



# C. Facilitate experiential learning

- Analysis of the cost of providing all students access to at least one summer internship, block abroad, or faculty-student research collaborative.
- Analysis of which students (2019 and 2020 entering classes) do and do not participate in these three types of opportunities and how often.
- Tracking other high impact practices used in the traditional classroom to identify pathways for advising.

#### II. Support our people

# A. Salaries and the salary system

- Living wage
  - o Baseline for Sodexo workers increased to \$15. (2022)
  - Adoption of MIT Glassmeier living wage for single adult as the standard. (2022-23)
  - o Met the standard for regular full-time employees. (July 1, 2023)

## Salary increases

- o Raised contingent faculty salaries. (2022-23)
- o Raised hourly rate for student workers. Added jobs. (2022-23)
- Increased pay for occasional and temporary workers. (Minimum \$15.50)
   (2023-24)
- o Acceleration to midpoint in salary band. (July 1, 2023-24)

#### Salary system

o Reviewed faculty salary pool and examined equity.

#### Benefits

- o Hourly staff now accrue vacation at the same rate as salaried people.
- o Comprehensive leave reform and enhancement.
- o College paying both employee/employer share of new COPFML.



# B. Advancement and professional growth

o Leading CC program.

# C. Empowering people

- Working group established to identify plans for clear, consistent, communication of decisions and for diffusing decision making.
- o HR People and Practices standing advisory committee.

#### D. Streamlining procedures, establishing processes

- Initial discussion with academic administrative assistant leads to identify areas requiring improvement.
- Updated faculty activity and performance (annual) review procedure to create clear and equitable processes.

#### E. Doing less

Creation of an operational group on events (Dean of the College) and a
working group focusing on program and priorities (Project 2024) with the
goal of streamlining events.

# In process

# I. Reinforce liberal learning

#### A. Increase interdisciplinary inquiry and expand two-block options

- o A working group is refining proposals for
  - A four-year interdisciplinary liberal arts option.
  - More open blocks for multi-disciplinary learning in the context of CEC's review of gen ed requirements.
  - Academic calendar changes for greater flexibility of formats.

#### **B.** Facilitate experiential learning

- o Analysis of why students do not engage in experiential learning (summer internships, blocks abroad, summer research collaboratives).
- o An action group is weighing a possible experiential learning requirement.

#### C. Knowledge portfolios

o A working group is discussing ePortfolios-types, operational models, and options.



#### II. Support our people

Human Resources is taking the lead in most of these areas indicated by an \*.

#### A. Salaries and the salary system

- Compensation and band structure review with help of consultant. (July 2024)\*
- Clarify commitment to living wage in CC's compensation philosophy.

# B. Advancement and professional growth

• Updated performance review process; simplified form; relevant trainings.\* (July 2024)

#### C. Empowering people

• Reducing exceptionalism by empowering staff & faculty to hold people accountable for procedures and deadlines. (Cabinet)

# D. Streamlining procedures, establishing processes

- Identifying areas where clear procedures can/should replace ad hoc relation-based processes.
- Registrar/Financial Aid/Human Resources/Finance/ITS identifying ways digital changes can streamline work.
- Developing a system to assess technology requests with the goals of transparency, accountability, and security in mind (applying "governance processes" to funding).
- Applying data governance standards to campus wide data management strategy.

#### E. Doing less

- Developing an inventory of programs and establishing standards for evaluating whether they continue to serve student interests.
- Identifying ways to consolidate technology and optimize resources using an "enterprise architecture framework" (taking a campus-wide perspective).