

# Colorado College Student Accounts Frequently Asked Questions About Tuition and Fees

## How is tuition going to be charged for the year now that we are eligible to take up to ten blocks?

Because students have the option of taking 10 blocks for the price of 8 blocks (Blocks 1-J in the fall term, Blocks 5-8 in the spring term, and Blocks A-C in the summer term) CC will bill tuition, housing, meal plans and health premiums (if applicable) for the entire year in the fall term.

- Tuition will be charged as follows for the 2020-21 year:  
Students will be charged 1/3 of a semester tuition cost (\$10,144) for each of their first three blocks, and then will receive one free block.
- The 5<sup>th</sup>, 6<sup>th</sup> and 7<sup>th</sup> blocks a student is registered for will then each be charged at 1/3 of a semester tuition cost (\$10,144.)
- The 8<sup>th</sup>, 9<sup>th</sup> and/or 10<sup>th</sup> block taken will not be charged tuition. Aid will be disbursed based on enrollment and will consequently remain proportional to charges.

## How will meal plans be loaded since we are being charged for the year up front?

Meal plan dollars will be loaded into our meal plan tracking system on a semester basis.

- Students on the full meal plans will receive \$2350 in meal plan dollars each semester.
- Students on the apartment meal plans will receive \$455 in meal plan dollars each semester.
- Fall meal plan dollars will roll over to the spring term if not used.
- Spring meal plan dollars left at the end of the year will be lost.
- Students who plan to take summer courses as part of their 10 blocks offered may be allowed to roll their spring dollars into the summer; the final decision on rollover to summer has not been made.

## How will housing be charged for the 2020-21 year?

Students will pay the full yearly housing charged if they are enrolled in 6 to 10 blocks for the year. Housing will be billed in the fall for the year.

## Schedule Scenarios

My student is not attending fall semester (student is either a Winter Start or on an approved leave for fall semester). What happens?

- If a student has been approved for this leave via the Advising Hub, we will not bill you any fees during the fall semester.
- If a student returns to campus after an approved leave, when fewer than 6 blocks are available to take in the year, we will charge fees for the blocks for which the student has registered in early January, and a bill will be available online January 8<sup>th</sup>.
- Winter Starts will be billed in early January for spring semester fees and a bill will be available online January 8<sup>th</sup> and payment is due February 5<sup>th</sup>.
- There will be a 4-month spring payment plan (paying four monthly installments February – May) option. This plan will become available for online enrollment (via our online billing site) January 8<sup>th</sup> at 5p.m. and the end date for enrollment will be February 4<sup>th</sup> at 5 p.m.

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My student is not attending spring semester or will be a December graduate. What happens?

- If a student has been approved for this leave via the Advising Hub and/or has been confirmed to graduate in December, we will charge the fall semester fees in early August.
- A bill will be available online August 11<sup>th</sup> and payment is due September 8<sup>th</sup>.
- There will be a 4-month fall payment plan (paying four monthly installments September – December). This plan will become available for online enrollment (via our online billing site) August 11<sup>th</sup> at 5 p.m. and the end date for enrollment will be September 7<sup>th</sup> at 5 p.m.

What if I take less than 6 blocks for the year?

You will need to get this approved via the Advising Hub and pay the per block rate for a part time student, which is \$10,144 per block.

Can I take half blocks for free?

- For the J Block  $\frac{1}{2}$  unit, you will need to be enrolled in fall semester full time (3 blocks) to receive this  $\frac{1}{2}$  block free
- For the A block  $\frac{1}{2}$  unit, you will need to be enrolled in the summer semester full time (1.5 blocks) to receive this  $\frac{1}{2}$  block free.
- You may only receive one half block free in the year.

## Master of Arts in Teaching Information

I am a graduate student in the MAT program. How will I be billed for this academic year?

- Graduate students do not fall under the new course options of taking 10 blocks for the price of 8 blocks.
- Schedules for graduate students are specific to their program of study and degree requirements are quite different than those for undergraduates.
- Graduate students will pay a per block rate of \$3,900 and will be charged/billed for the whole year in the fall semester.

I am a graduate student in the MAT program. How do I pay my yearly fees?

- Loan options are available via the Financial Aid office.
- MAT students will also be allowed to enroll in the 9-Month Yearly Payment Plan option or the 2-Installment Semester Plan option.
- Please enroll via our online billing site. If you have not signed into our online billing site, please do so ASAP. You will access the online billing site exactly like our undergraduates. Go to <https://www.coloradocollege.edu/ssi>. Enter your network username and password. Click on Banner SSB. Click on Student Tab. Click on Billing and Payments.

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## Billing and Payment Information

### When will CC bill the yearly fees?

The yearly fees will be set up in the beginning of August and a billing statement will be available August 11<sup>th</sup> online for students and parents to view.

### When are the yearly fees due?

If you plan to pay in full, payment will be due on or before September 8<sup>th</sup>.

### What other payment options are available?

A 9-month yearly payment plan option will be available (paying nine monthly installments September – May). We will also offer a 2-Installment Pay Plan which will allow families to pay half their tuition on September 8<sup>th</sup> and the other half on February 5<sup>th</sup>. Please visit the [Tuition Payment Plans page](#) for detailed information.

### How do I enroll in a payment plan?

Enrollment is mandatory at our online billing site. Information on the billing/payment portal is on the [Student Accounts home page](#).

### When do I enroll in the yearly payment plan options?

The enrollment window for payment plans is between August 11<sup>th</sup> at 5 p.m. and September 7<sup>th</sup> at 5 p.m. for the 9-month yearly payment plan option and the 2-installment payment plan (yearly fees paid half in fall semester and half in spring semester) option as well as the 4-payment fall semester only plan.

### Will there be enrollment fees for the payment plan options?

No. In this year of flexible options, no origination or enrollment fee will be charged for payment plans.

### Will monthly interest be assessed on the payment plans?

No

### Will late fees be assessed for missed payments on a payment plan?

Yes. The standard \$25 per month charge for missed payment or partial installment payments will still apply.

## How do I ... ?

### I am a returning student. How do I access the online billing site?

- Go to <https://www.coloradocollege.edu/ssi>. Enter your network username and password.
- Click on Banner SSB.
- Click on Student Tab.
- Click on Billing and Payments.

# Colorado College Student Accounts Frequently Asked Questions About Tuition and Fees

## I am a parent of a returning student. How do I access the online billing site?

- Your student should have invited you as an authorized user on their account. If they have not, they will need to do this before you can access the site.
- Please go to Once completed, this link [https://secure.touchnet.net/C22796\\_tsa/web/login.jsp](https://secure.touchnet.net/C22796_tsa/web/login.jsp) and a temporary password will be sent to your email address. We suggest saving this link as a favorite in your browser.

## I am a first-year student. How do I access the online billing site as a student?

- Go to <https://www.coloradocollege.edu/ssi>.
- Enter your network username and password.
- Click on Banner SSB.
- Click on Student tab.
- Click on Billing and Payments.
  - First, you will be asked to accept our financial obligations.
  - Second, we ask that you authorize a parent to view your account.

## I am a first-year student. How do I give access to my parent(s) to view online billing information?

- Once you are logged into the site as outlined above, go to the link that says, “Authorized Users”.
- Enter the required information. You will need your parents’ email addresses and each parent will need to be entered separately.
- Click the radio buttons designating their appropriate access. (We suggest allowing parents all access).
- Click submit.
- Your parent will receive an email inviting them into the online billing site.
- Please follow up with your parent to insure they complete their sign in process.

## I am a parent of a first-year student. How do I access the online billing site?

- First, your student MUST invite you to join their online billing account. Instructions for setting up authorized users is above.
- You should receive two emails.
  - First email will be an invitation with a link.
  - Second email will have a temporary password.
  - When you click on the link, it will ask you for your username (which is your email address) and password (enter temporary password emailed to you). You should be able to access site.
- The system will prompt you to change your password and sign the CC financial obligations policies agreement.
- When completed, you should be able to view detailed account information in real time as well as all billing statements and payment plan options.
- You will have the ability to sign up on a payment plan on this site. All billing functions will be accessed here. [Please save this important link on your favorites bar.](#)

# Colorado College Student Accounts Frequently Asked Questions About Tuition and Fees

What browser should I use when utilizing the online billing site?

Please use Firefox or Chrome. The billing site does not work in Safari.

## Refunds and Credits

Will I receive a tuition refund if my student takes blocks off during the year?

Students who are approved for part time student status via the Advising Hub, enrolled in less than 6 blocks during the year, will be charged at the per block rate (1/3<sup>rd</sup> the semester tuition/fees, which is \$10,144 per block).

Keep in mind CC's 2020-21 fee assessment policy above which allows students 3 blocks with the option of the next without charge.

To determine if a tuition refund applies, the Student Accounts office will look at the year in totality.

*For example: Student takes 1 block in fall term (rate for one block is \$10,144), Student takes 2 blocks in spring term (rate for two blocks is \$20,288) and Student takes 2 blocks in summer term (student would receive 1<sup>st</sup> block free since they took three blocks in the fall and spring terms and the second block in the summer would be \$10,144). In this example, if the parent had already paid for the year ahead of time \$60,864, we would allow a tuition/fees refund of \$20,288.*

Will I receive a meal plan refund if my student takes blocks off during the year?

If students are allowed by the College to be on campus for 3 or more blocks during a semester or 6 or more blocks for the year (Blocks 1-J, and 5-A), regardless of whether or not they choose to be on campus, full meal plan charges would apply. Partial refunds would be granted if COVID-19 circumstances prevent students from living on campus for fewer than 6 blocks during the extended academic year.

Will I receive a housing refund if my student takes blocks off during the year?

If students are allowed by the College to be on campus for 3 or more blocks during a semester or 6 or more blocks for the year (Blocks 1-J, and 5-A), regardless of whether or not they choose to be on campus, full housing charges would apply. Partial refunds would be granted if COVID-19 circumstances prevent students from living on campus for fewer than 6 blocks during the extended academic year.

If students are forced to leave campus due to COVID-19, will the college offer tuition, housing, and meal plan adjustments?

See notes detailed in related questions above.