

Looking up a Facilities Work Order

Transaction Date	Document	Description
8-Aug-22	TM001003	FS-245156
8-Aug-22	TM001003	FS-246372
8-Aug-22	TM001003	FS-246373
29-Jul-22	TM001002	FS-246211
29-Jul-22	TM001002	FS-246228

All Facilities Work Order charges will have an assigned work order number "FS-xxxxxx". You can look up the details of the work order on the Facilities website. This includes completed work orders as well as those in progress.



Announcements & Updates

- [As of January 1, 2018 Colorado College is Smoke & Tobacco Free](#)
- [Annual Energy Report](#)
- [All-Gender Restroom Location Listing](#)

Work Order & Project Requests

- [Submit a Request for a Work Order or Keys](#)
- [Submit a Project Initiation Form for R & R/Capital Improvement](#)

Facilities Services website
<https://www.coloradocollege.edu/offices/facilities/>

In the shaded box under Work Order & Project Requests choose "Submit a Request for a Work Order or Keys"



Looking up a Facilities Work Order

Enter the Work Order number here – be sure to include the hyphen (example: fs-123456)

Then click on the '>>' button, or hit Enter



Site Menu
Home

Work Request
Facility Services Request
Res-Life Request
Custodial Request
Key Request
Query Request

Work Order
Query Work Order

Report Options
Please select from list

Search by Number
Work Order

About TMA iServiceDesk v6.3.4

**Do not use this site for emergency requests, please contact:
Facilities Services: 719-389-6568
After Hours & Weekends, Security at 719-389-6707**

To Open Work Request:

- Select an area you are requesting service from, Facility Services Request, Res-Life Request or Key Requests.
- Select a Campus then click the button
- Select a building then click the button.
- Fill out the form completely. **Insure all fields marked with an * are completed or you will not be able to submit the request.**
- When the form is filled out push the submit button.
- You will see a request number. Print or copy this number down for reference.

To find out the status of your request:

- On the left side of the screen under Search by Number choose request.
- Type in the request number in the field provided.
- click the button to search.
- You will then see the current status of your request. If the request has been accepted a work order number is provided.
- Click the work order number to view work order detail and the current status.

This form gives you the FOAP charged, pertinent dates, and a brief description of the work that was done. The amount may or may not be listed. If not, you will find that in Banner if the work has been completed.

Work Order Number	Important
FS-246228	Work Order information is provided in real-time and is subject to change.
for 160-304C	
Work Status: Work Complete- Work Order closed out	Date Closed: 07/25/2022
Facility: MAIN CAMPUS Building: ANTERO APARTMENTS, 1040 N. Cascade Location ID: 160-304C Priority: ROUTINE Request Date: 06/14/2022 Schedule Date: Work Status: Work Complete- Work Order closed out Date Closed: 07/25/2022 Main Charge Account: 310000-162205-710171-AX ***Housing/Reslife Charges***.Maint	Reference #: Tag Number: Item Description: -Antero Bedroom -Fourth Floor 304C Request Time: 13:48:00 Date Last Posted: 07/28/2022 Trade: LOCKSMITH Contractor Name: Est Completion Date: Task Description: Lock Change
Task Code: CS4011	
Requested Action: (160) Antero 304C Single Key Code: 4648 Lock Change please	