



COLORADO COLLEGE
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YOUR RIGHTS AS A PATIENT OF BOETTCHER HEALTH CENTER

- 1) You have the right to considerate and respectful care.
- 2) You have the right to have the health care provider in charge of your treatment explain the procedures and medications that will be used, including the benefits, risks, and possible side effects.
- 3) You have the right to consent to or refuse treatment. If you refuse a recommended treatment, you have the option of choosing treatment elsewhere.
- 4) You have the right to privacy. The Boettcher Health Center staff and your health care provider will protect your privacy, as specified by law.
- 5) You have the right to expect that treatment records will be kept confidential, unless you have given written permission to release information to specific agencies or other providers. We will inform you before treatment, if the law requires the reporting of certain conditions to the State Health Department.
- 6) You have the right to have the medical information contained in your record explained to you. You have the right to request corrections or amendments to your health information. The actual medical record is the property of Boettcher Health Center.
- 7) Based on the current assessment of your condition, you have the right to expect that Boettcher Health Center to provide you with the necessary services that are within the scope of the clinic's practice guidelines.
- 8) If your current condition necessitates care outside the clinic's scope of practice, you should expect your health care provider to inform you of alternative community resources.
- 9) You have the right to know if Boettcher Health Center has relationships with outside parties that may influence your treatment and care. These relationships may include other health care providers or insurers.
- 10) You have the right to agree to or refuse to take part in research that might affect your treatment.
- 11) You have the right to be informed of Boettcher Health Center policies that affect fees, co-payments, and equipment deposits.

YOUR RESPONSIBILITIES AS A PATIENT OF BOETTCHER HEALTH CENTER

- 1) You are responsible for giving accurate information about your health to your health care provider, including past illnesses, hospital stays, and the use of medication, drugs or alcohol.
- 2) You are responsible for asking questions when you do not understand information or instructions explained by your health care provider.
- 3) You are responsible for informing your health care provider if you believe you cannot follow through with recommended treatment.
- 4) You are responsible for providing financial information to your insurance company in order to expedite payment of health care charges.
- 5) Your responsibility for charges will depend on the arrangement you have with your insurance provider. Charges may be credited to your student account or paid in full at the time of service. To assure confidentiality, the reason for your charge will not be listed on your account and will be stated only as "Boettcher charges/fees."
- 6) You are responsible for informing your health care provider if Boettcher Health Center charges present a financial hardship. Other resources to assist you may be available.
- 7) You are responsible for being considerate to other patients and to the Boettcher Health Center staff. Please be aware that emergencies take precedence over less urgent health problems.
- 8) You are responsible for keeping all appointments. If you have not called to cancel your appointment two hours prior to the scheduled time, you will be charged as a "no-show."
- 9) Your health is ultimately your responsibility. The staff at Boettcher Health Center will assist you in treating illness, and in providing education in wellness and illness prevention. However, be aware that your lifestyle, habits, and the choices you make on a daily basis have the greatest impact on your wellbeing.

Educated health care consumers are those who have sought the information and training necessary to reach the following objectives:

- ***Accept more individual responsibility for care.***
- ***Develop the skills of observation, discrimination, and management of common illnesses, injuries, and emergencies.***
- ***Increase basic knowledge of health with emphasis on wellness and prevention.***
- ***Learn how to make appropriate and economical use of health care resources, services, medications, and insurance.***